

WHAT SERVICES & SUPPORTS DO AGENCIES PROVIDE?

Service Coordination / Case Management: This service provides short-term support to adults with developmental disabilities who live with their family. Goals are identified by the individual and their family. Support includes assistance with self-directed plans and referrals to appropriate community supports.

Community Participation Supports: A variety of social, recreational and training activities and programs.

Specialized Supports: These are specialized services that may be required at some point during a person's life. They include occupational therapy, behaviour management, speech and language, counseling and services for individuals with a dual diagnosis.

Residential Supports: A variety of living arrangements made possible through varying levels of staff support.

Respite Supports: Planned services that provide short-term relief and/or support to caregivers.

Crisis Supports: Time-limited residential and non-residential services as well as supports to individuals and caregivers who require assistance in a crisis.

03.09

DEVELOPMENTAL SERVICES AGENCIES SERVING ADULTS IN TORONTO

Addus	416-544-8847
Bob Rumball Centre for the Deaf	416-449-9651
Christian Horizons	416-630-3646
Community Living Toronto	647-426-3220
CORE	416-340-7929
Common Ground Cooperative	416-421-7117
COTA Health	416-785-9230
Family Service Toronto	416-971-6326
Geneva Centre for Autism	416-322-7877
Griffin Centre	416-222-1153
Harmony Place Support Services	416-510-3114
JVS Toronto	416-782-3976
Kerry's Place Autism Services	416-537-2000
L'Arche Toronto	416-406-2869
Mary Centre	416-630-5533
Meta Centre	416-736-0199
Montage Support Services	416-780-9630
Muki Baum Treatment Centres	416-630-2222
New Leaf	905-478-1418
New Visions Toronto	416-868-1493
Operation Springboard	416-913-1301
Participation House Toronto	416-439-3226
Pegasus	416-691-5651
Reena	905-889-6484
Safehaven	416-535-8525
St. Vincent de Paul	416-265-2605
Salvation Army Broadview Village	416-425-1052
Surex	416-469-4109
Surrey Place Centre	416-925-5141
Vita	416-749-6234
Woodgreen Community Services	416-469-5211
York Community Services	416-653-5400



Looking for services or supports for an adult with a developmental disability?

This brochure describes how to apply for adult services in Toronto

WHERE CAN I GET INFORMATION ABOUT SERVICES AND SUPPORTS?

There are two ways to get information about the agencies in Toronto that provide services and supports to adults with developmental disabilities and their families.

www.dsto.com

You can get information online at www.dsto.com. Visit the website to view “Agency Listings” and “Agency Programs” suitable to your needs. The website also has information on support groups for self-advocates and families, government programs, and up-coming events.

Developmental Services Agencies

You also can get information on services and supports by contacting any of the agencies listed on the back of this brochure.

HOW DO I APPLY FOR SERVICE?

You need to contact only one agency to apply for *any* of the developmental services and supports in Toronto. The first step is to call one of the agencies listed in this brochure. Someone will either help you to complete a *request for service* form or connect you to someone who can.

Once you have completed a request for services you will be offered the option of being connected to the Interim Support Team or being connected directly to a Lead Agency.

WHAT IS INTERIM SUPPORT?

Many services and supports in Toronto have waiting lists. In an effort to provide immediate support to individuals and families waiting for service, the sector offers short-term “interim support” to those who are new to the sector. “New to the sector” means that you are not currently registered with what’s referred to as a Lead Agency (see the description of Lead Agency on the next page).

Interim support may include:

- assistance in developing a personal plan;
- help in getting connected to community programs and services;
- information on government programs and support for completing applications.

WHAT IS A LEAD AGENCY?

The Lead Agency is the agency that helps you while you are waiting for service.

The Lead Agency:

- ensures that you are registered for service;
- acts on your behalf when the requested service or support becomes available;
- provides you with a point of contact should your individual’s or family’s circumstances change;
- keeps the individual and/or family informed by forwarding appropriate communications.

You are free to choose the agency that you would like to be your Lead Agency.

HOW ARE SERVICE DECISIONS MADE?

Many of the developmental services and supports in Toronto are in high demand. Decisions about who gets services next are made by a team of professionals based upon clear criteria, so that everyone is treated fairly.