

Day Supports Cluster Member Agencies

The Bob Rumball Centre for the Deaf	(416) 449-9651
C.A.R.D. - Community Association for Riding for the Disabled	(416) 667-8600
Centre for Addiction and Mental Health - Dual Diagnosis	(416) 535-8501
Christian Horizons - Central District	(416) 630-3646
Community Living Toronto	(416) 968-0650 ext 214
Common Ground Co-op	(416) 421-7117
Corbrook	(416) 245-5565
C.O.R.E	(416) 340-7929
Dundas Centre	(416) 251-9633
Emmanuel Training Centre	(416) 463-2058
ERA Community Living Services	(416) 740-3977
East Metro Youth Services	(416) 438-3697
Family Service Association of Toronto	(416) 971-6326
Geneva Centre for Autism	(416) 322-7877
Griffin Centre-Griffin Community Support Network	(416) 222-3563
Harmony Place Services	(416) 510-3114
Humber College (C.I.C.E.)	(416) 675-6622
JVS Toronto	(416) 782-3976
Kerry's Place Autism Services	(905) 841-6611
Mary Centre of the Archdiocese of Toronto	(416) 630-5533
Meta Centre for the Developmentally Disabled	(416) 736-0199
Muki Baum	(416) 630-2222
New Leaf: Living and Learning Together	(905) 478-1418
On the Move	(416) 544-8847
Operation Springboard, SOAR	(416) 913-1301
Pegasus Community Project	(416) 691-5651
Reconnect Mental Health Services	(416) 248-2050
Reena	(905) 889-2690
St. Bernadette's Family Resource Centre	(416) 654-9810
Safehaven	(416) 535-8525
Salvation Army	(416) 693-2116
Surex Community Services	(416) 469-4109
Surrey Place Centre	(416) 925-5141
The Pines Adult Day Centre	(416) 284-7397
Toronto District School Board	(416) 394-4726
Toronto Catholic District School Board	(416) 397-6800 ext 6087
VITA Community Living Services	(416) 749-6234
Woodgreen	(416) 469-5211



Day Supports Cluster Toronto Transportation Guide For Families and Agencies September 2005

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LIABILITY AND INSURANCE



When using a private transportation service, agencies and families are paying a fee to the Private Transportation Companies for a specific service: Transportation. It is often assumed that the private company would then be liable under insurance.

It's important for caregivers to be aware that drivers are not always insured under the "umbrella" of the company - that drivers have personal insurance.

It is recommended that caregivers research the companies' insurance policies.

TRANSPORTATION IN TORONTO

The organizations providing Day Supports do not endorse any of the listed services. Therefore families/individuals will need to screen services to determine if they meet their needs.

<u>Type of Transportation</u>	<u>Cost</u>	<u>Issue</u>
<i>TTC</i>	<i>Standard Adult Fare</i>	<i>Route & safety training needed</i>
<i>Wheeltrans</i>	<i>Standard Adult Fare</i>	<i>Scheduling & eligibility</i>
<i>Taxi</i>	<i>Varies with distance</i>	<i>Cost and scheduling</i>
<i>Family Vehicles</i>	<i>Gas costs</i>	<i>Availability of driver</i>
<i>Private Transportation Company</i>	<i>Varies with company (range)</i>	<i>Cost, insurance coverage and scheduling</i>

SAFETY CHECKLIST

- *How many years has the company operated?*
- *Can you ask for references?*
- *What is the cost?*
- *Are there others being transported at the same time?*
- *What is the company's vehicle safety check?*
- *Is there safety training for the driver? (i.e. first aid, CPR)*
- *How much notice is required for changes/cancellations?*
- *What time is pickup and drop off at home?*
- *Will the same driver be assigned to my route?*
- *Who is the contact person?*
- *Are there seat belts for each passenger?*
- *Is there a first aid kit and fire extinguisher?*
- *Is there a two way radio or cell phone in the vehicle?*
- *Is there sufficient insurance coverage? (see pg. 5)*

SOME TRANSPORTATION CONTACTS



Cab Companies

Beck Taxi (416) 751-5555

Metro Cab (416) 504-8294

Royal Cab (416) 778-8359

Private Transportation Services

Burt Transportation (905) 832-1900

Beaver (416) 248-8922

Public Transportation Services

TTC (416) 393-4636 www.ttc.ca (includes a listing on accessible stations and bus route under the TTC Service drop down menu, 1st option)

Wheeltrans (for individuals with a physical disability)
(416) 393-4180

Other Services

Red Cross (416) 480-2500

Bus & Van Rentals

Variety Village (416) 699-8177 ext. 267

Magic Van (416) 516-7433

Wheelchair Accessible Transit (416) 884-9898

Others: _____

Local Cab Co (name) _____

(number) _____

BACKGROUND

Transportation to and from programs continues to be an issue for many individuals and families.

Agencies generally do not have funds to provide transportation therefore it is up to the family to arrange for transportation on their own. Some agencies will have a contract with a privately owned cab company and can assist with the arrangements to obtain transportation.

The purpose of the guide is to assist families to determine the best option for their particular needs and to provide information about the variety of options that exist in Toronto.