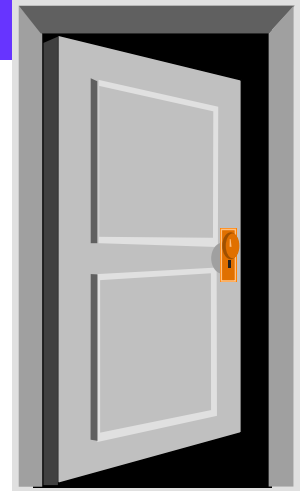


October 2002  
Volume 1, Issue 2

# OPENING THE DOOR



## Special Interest Articles:

- Residential/Day Statistics
- Other Community Supports
- Current Work of the Res Day Cluster
- Agency Web Sites

## Res Day Membership

Bob Rumball Assn.	(416) 447-2378
Christian Horizons	(416) 630-3646
CLAS	(416) 287-9467
C.O.R.E.	(416) 340-7929
COTA	(416) 785-9230
East Metro Youth Services	(416) 438-3697
F.S.A.	(416) 971-6326
Griffin Centre	(416) 222-1153
Kerry's Place	(905) 841-6611
L'Arche Daybreak	(416) 406-2869
Mary Centre	(416) 630-5533
Meta Centre	(416) 736-0199
Montage	(416) 780-9630
Muki Baum	(416) 630-2222
New Leaf	(905) 478-1418
New Vision	(416) 868-1493
Operation Springboard	(416) 913-1301
Reena	(905) 889-6484
Safehaven	(416) 535-8525
St. Vincent de Paul	(416) 265-2605
Salvation Army Broadview Village	(416) 425-1052
Surex	(416) 469-4109
Surrey Place Centre	(416) 925-5141
Community Living Toronto	(416) 968-0650
Vita	(416) 749-6234

For referrals, contact any one of the agencies listed above. This will put you in touch with the whole network of agencies in Toronto

*As a result of the Making Services Work for People Initiative, The Toronto Region Residential/Day Activities Cluster (Res/Day) was developed along with the other cluster groups: Respite, Crisis, and Community supports. This newsletter specifically relates to the activities of the Res/Day Cluster. This cluster is made up of Ministry of Community, Family and Children's Services (MCFCS) funded transfer payment agencies that provide services to adults with developmental disabilities.*

## Residential/Day Statistics

In September of 2002, a survey was completed to assess current Ministry funded residential resources within Toronto. Results show the following:

- 202 group homes
- 181 supported independent living sites (SIL's)
- approximately 26 family home program sites
- Most settings are in the north and south parts of Toronto.

With respect to the actual numbers of spaces, there are

- 1079 funded group home beds
- 405 funded SIL beds

When a space becomes available in any of these locations, it is called an "available resource" and this information is shared with the entire Residential Day cluster. From April 2001 to July 2002, 34 Ministry Funded residential spaces became available to the community. There have been three available resources since August 1, 2002. It is anticipated that there are approximately 2500 people on residential waiting lists across the city.

It is very evident from the statistics above why waiting lists are so lengthy and people have to wait many years for placement. Agencies are very sensitive to this reality and work together to ensure a high level of accountability and wise use of resources.

## Ministry of Community, Family and Children's Services (MCFCS)

### Funding Announcement

On October 11, 2002, The Ministry of Community Family & Children's Services announced additional funds being put into the Developmental Service system in the Province, as part of a multi-year plan. All the details for distribution have not been finalized.

The Overall Provincial figures are \$55 million

48.6 million for new services

15.4 million for capital (housing)

### Toronto Regional Office

The former Ministry of Community and Social Services (MCSS) is now referred to as the Ministry of Community, Family and Children's Services (MCFCS). Representatives from the MCFCS Toronto Regional Office continue to be actively involved in the Residential Day cluster and sub-committees and working groups where they offer guidance, clarification and encouragement.

### Available Resources Placement Process

Currently, when an existing residential resource becomes available, individuals identified as being most urgent are reviewed. Final decisions regarding placement are made based on the most suitable match to the location. The future goal is to be proactive in meeting needs and not always responding to urgent situations.



## Current Work of the Res Day Cluster

### Communications

**The Newsletter** -This is the second newsletter put together by the Communications sub-committee. Article submissions for future newsletters are welcome and can be emailed to [sbricker@tacl.on.ca](mailto:sbricker@tacl.on.ca)



*Creatively Reaching out to Others*

### Data System Update

The Data working group has been finalizing a method to capture information about all individuals in Toronto requiring Residential and Day supports. We will be using a web based enabled system to allow all Toronto Developmental service agencies to access and input information.

Information will be collected by the agency you are connected with and forwarded to a centralized data bank. This information is non-identifying and will be accessible only by the agency who input it for changes and updates. The information will only be used to compile statistics of people requesting services and for matching people to spaces that come available within the system. There will be a transition process where all current information on agency lists will be entered into this database. Families can expect more information to come regarding this change in collecting information.



*Working Together*

### Capital

Capital refers to physical properties either owned or leased which are used to provide residential housing for individuals who have developmental disabilities. The capital sub-committee has been formed to look at the resources that exist in Toronto and to explore any alternative residential options for people. As it is recognized that there are not an adequate number of spaces available, creative options are being explored.

## Agency Web Sites

If you are interested in finding out more about the agencies providing residential services in Toronto it can be accessed by the following sites, (agencies without sites have phone numbers listed)

Bob Rumball Association for the Deaf

[www.bobrumball.org](http://www.bobrumball.org)

Christian Horizons

[www.christianhorizons.org](http://www.christianhorizons.org)

CLAS - not available, 416-287-9467

Griffin Centre -not available, 416-222-1153

Kerry's Place Autism Services

[www.kerrysplace.org](http://www.kerrysplace.org)

L'Arche Daybreak

[www.larchecanada.org](http://www.larchecanada.org)

Mary Centre - not available, 416-630-5533

Meta Centre

[www.total.net/~meta](http://www.total.net/~meta)

Montage Support services

[www.montagesupport.ca](http://www.montagesupport.ca)

Muki Baum

[www.mukibaum.com](http://www.mukibaum.com)

New Leaf- not available, 1-905-478-1418

New Visions - not available, 416-868-1493

Operation Springboard

[www.operationspringboard.on.ca](http://www.operationspringboard.on.ca)

Reena

[www.reena.org](http://www.reena.org)

Safehaven

[www.safehavenproj.org](http://www.safehavenproj.org)

St. Vincent de Paul - not available, 416-265-2605

Surex - not available, 416-469-4109

Salvation Army- Broadview Village

[www.salvationarmy.ca](http://www.salvationarmy.ca)

Community Living Toronto

[www.tacl.ca](http://www.tacl.ca)

Vita - not available, 416-749-6234

**Other members that do not provide Residential or day services**

COTA

[www.cotarehab.ca](http://www.cotarehab.ca)

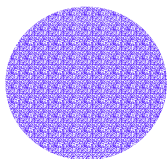
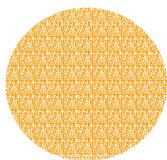
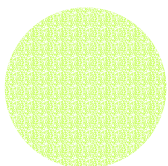
Family Service Association

[www.fsatoronto.com](http://www.fsatoronto.com)

Surrey Place centre

[www.surreyplace.on.ca](http://www.surreyplace.on.ca)

## Other Community Supports



### CRISIS CLUSTER

#### An Update

From time to time emergencies occur which require access to immediate, yet short-term residential or day supports. In such cases referrals may be made to any agency funded by the Ministry of Community, Family and Children's Services. If the agency being contacted is not able to provide immediate assistance directly, they may be able to negotiate a crisis plan with an alternate agency. Arrangements may also be made to connect with a more appropriate service provider.

In some cases, individuals or families may choose to call a crisis response service such as the Griffin Community Support Network, (GCSN) directly. The GCSN assists individuals and families in accessing short-term crisis supports, including residential safe beds and day programming options located throughout Toronto. In addition to these services the GCSN can provide telephone support, mobile crisis services, assistance with accessing out-patient and in-patient hospital services for individuals in crisis, time-limited case coordination, in-home support and in certain situations access to specialized consultation and treatment services. Currently there are over fifty partnering agencies in Toronto working collaboratively to provide these crisis services and supports as members of the GCSN.

Referrals can be made by calling 416-222-3563 between the hours of 9:00 a.m. and 9:00 p.m. (daytime). The GCSN is also directly linked to mobile crisis services in Toronto and can be accessed in urgent situations between the hours of 9:00 p.m. - 9:00 a.m. by calling the Gerstein Centre at 416-929-9897.

### respiteservices.com

#### Building a comprehensive respite system

respiteservices.com is an integral part of the Toronto Developmental Services Planning Council and a better way to meet the needs of thousands of families requiring respite support. It is comprised of agencies funded by the Ministry of Community, Family, and Children's Services and the Ministry of Health and functions as a virtual "one-stop shopping" for families looking for respite support in Toronto.

Respite care is a family support service that provides temporary relief to families caring for disabled individuals. Respite allows for families to keep their family members at home with them, while also allowing time for themselves.

Through respiteservices.com, a respite facilitator works with agencies developing creative respite options for individuals, identifies the current resources and needs within the system, and acts as a respite information resource to agencies supporting families.

Access Facilitators work directly with families to connect them with appropriate respite options that meet their unique needs.

The CHAP (Community Helpers for Active Participation) program connects families with potential respite workers.

Any families seeking respite services are encouraged to either visit the website "respiteservices.com", or contact any agency you are affiliated with and speak to a member of the intake department.